

Dear customers, dear business partners,

We hope you and your families are well.

Times like these in the COVID 19 pandemic have never been there before. This makes it all the more important to stand together now. Acting together responsibly and in partnership.

Most important for us is the health and safety of our employees and customers.

Therefore, we have already taken far-reaching actions to ensure safety while continuing to be there for you. Our employees mainly work from their home office, on-site visits are currently postponed.

We do our best to ensure the availability of our products and services.

And of course we are always available for you:

You can reach your contacts as usual by phone and e-mail, delivery and order processing will continue to be handled in the best possible way.

Customer service Germany & export countries:

Our customer service is still available by phone and e-mail from 8:00 am to 5:00 pm (Fridays until 3:30 pm).

Germany: Export countries: e-mail:

phone: 07144 828 282 phone: +49 (0)7144 828 0 <u>info@flex-tools.com</u>

Product and application advice:

You have questions about our products and their application? Our colleagues will be happy to advise you by phone from 8:30 to 14:00 or at any time via e-mail.

phone: e-mail

+49 (0) 7144 828 338 <u>produktberatung@flex-tools.com</u>

Sales reps:

All our sales reps are available as usual by phone and e-mail.

You can also contact us at any time via digital channels such as our website, Facebook and Instagram.

We wish you both strength and patience, as a partner we are at your side.

And together we can get through this.

Stay healthy,

Your team from FLEX Power Tools